

TIPS AND INFORMATION



Payment Options
The Disneyland® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, travelers checks, and cash.

We accept contactless payments.

Be Green! Recycling containers throughout the parks now accept plastic, paper, cans & glass.

PARK RULES

Please comply with park rules, signs and instructions, including but not limited to:

- All persons, bags, and other items are subject to screening.
- Proper attire is required. Costumes may not be worn by Guests 14 years of age or older.
- No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- Disney reserves the right to require a Guest to leave if they are
 - Using profanity or offensive language towards our Cast Members or other Guests.
 - Violating any other Park Rules.
- The following are strictly prohibited:
 - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
 - Alcohol, marijuana (including marijuana-enriched products) and any illegal substances

Additional details and a complete listing of park rules are available for viewing at [Disneyland.com/Rules](#) or at Guest Relations.

For more information, visit Guest Relations located at Chamber of Commerce. (See map inside)

Specialty Lighting Effects/Photosensitivity lighting and other visual effects are used extensively throughout Disney California Adventure Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the Resort. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

Special Effects Special effects, including theatrical smokes, fog, snow and bubbles are used at select Disney California Adventure Park attractions shows and special events. All Special Effects are produced using products that have been proven to be safe in these applications.

NOTE: NOTE: If you or a member of your party have questions regarding the above, you may speak with a Guest Relations Cast member for details.

Special Considerations for Attractions

SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

Physical considerations on designated attractions:

WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast Member for assistance.

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding.

ACCESSIBILITY AND MOBILITY

	Payment Options The Disneyland® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, travelers checks, and cash.
	Package Check Service Shop and check your purchases for pickup later in the day at Elias & Co. (Buena Vista Street). Certain restrictions apply.
	Dining and Shopping Locations Look for the Plant-based symbol at various locations featuring food items made without animal meat, dairy, eggs or honey.
	Sundries Available at Elias & Co. on Buena Vista Street.

PARK RULES

Please comply with park rules, signs and instructions, including but not limited to:

- All persons, bags, and other items are subject to screening.
- Proper attire is required. Costumes may not be worn by Guests 14 years of age or older.
- No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- Disney reserves the right to require a Guest to leave if they are
 - Using profanity or offensive language towards our Cast Members or other Guests.
 - Violating any other Park Rules.
- The following are strictly prohibited:
 - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
 - Alcohol, marijuana (including marijuana-enriched products) and any illegal substances

- Strollers larger than 31" x 52" and any types of wagons
- Pets or other animals, except service animals (i.e., dogs and miniature horses)

Additional details and a complete listing of park rules are available for viewing at [Disneyland.com/Rules](#) or at Guest Relations.

For more information, visit Guest Relations located at Chamber of Commerce. (See map inside)

Specialty Lighting Effects/Photosensitivity lighting and other visual effects are used extensively throughout Disney California Adventure Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the Resort. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

Special Effects Special effects, including theatrical smokes, fog, snow and bubbles are used at select Disney California Adventure Park attractions shows and special events. All Special Effects are produced using products that have been proven to be safe in these applications.

NOTE: NOTE: If you or a member of your party have questions regarding the above, you may speak with a Guest Relations Cast member for details.

or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast Member for assistance.

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding.

ACCESSIBILITY AND MOBILITY

	Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by , offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by , are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:
	Mobility Devices Guests with mobility devices can enter through the standard queue and may remain with their mobility device until boarding. Please see the Attraction Greeter for additional details and assistance.
	Dining and Shopping Locations Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.
	Accessible Transportation Please check with a Cast Member on options for Guests in wheelchairs or ECVs: Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

	Disney Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for more information.
	Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disneyland® Park Guest Services locations**
- Recreation and Activities** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast Member for assistance.

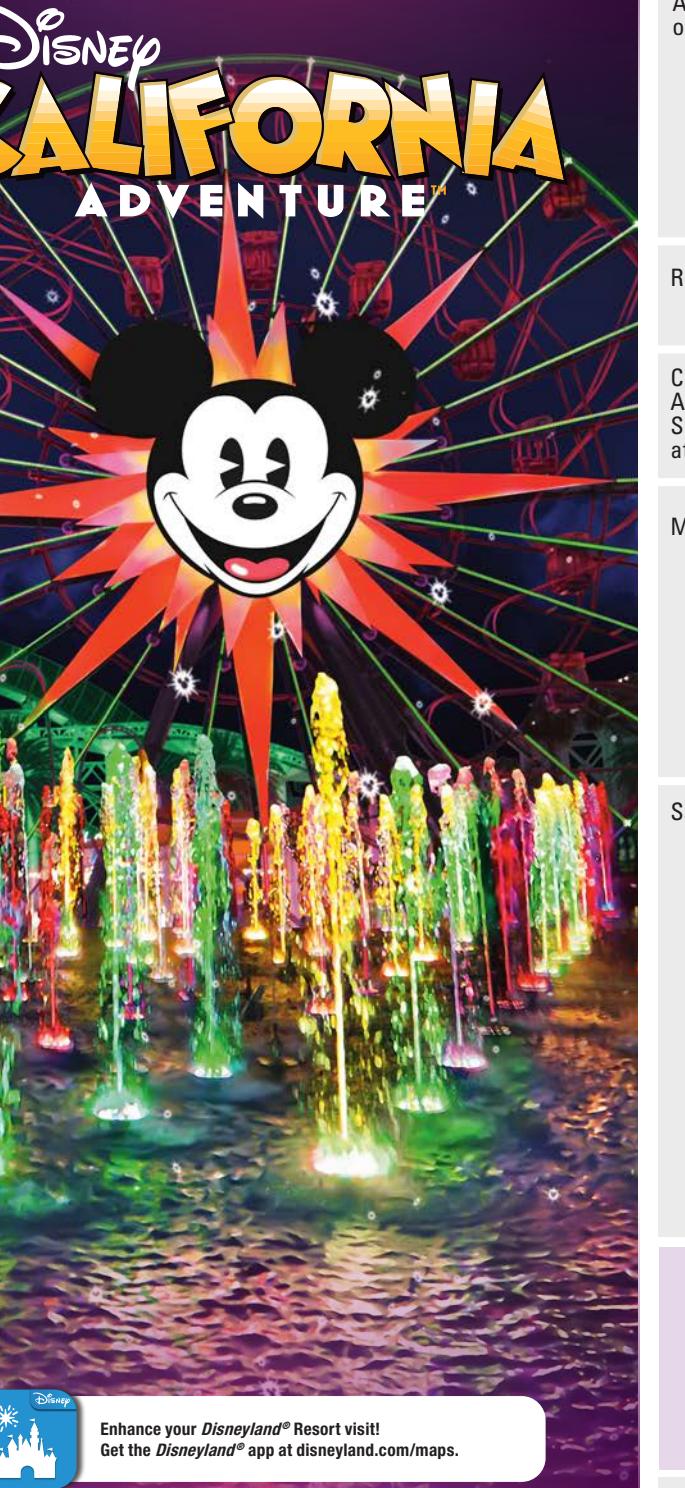
All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding.

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disneyland® Park Guest Services locations**
- Recreation and Activities** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

GUIDE FOR GUESTS WITH DISABILITIES



Guest Amenities Available for Rent or Deposit

Wheelchairs and Electric Conveyance Vehicles (ECVs) Printed in Braille and large print text to provide an overview of the Theme Park. Available on a first-come, first-served basis.

Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, first-served basis at the rental location.

Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis.

Rental fee and refundable deposit required.

Rental Locations

Disneyland® Resort Stroller Shop located in the main entrance plaza to the right of the Disneyland® Main Entrance.

Complimentary Amenities and Services for use at the Park

Companion Restrooms See map inside for locations indicated with and a list can be found under Accessibility and Mobility section on the cover.

More Options

Transfers Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

Portable seat cushions Permitted at select attractions and experiences. See Attractions greeter for details.

Safety in the Park

Mobility Scooters/ECVs Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

COGNITIVE DISABILITIES RESOURCES

For additional information about services for Guests with Cognitive Disabilities, please scan the below QR codes or visit a Guest Relations location.

Guide for Guests with Cognitive Disabilities



Attraction Details for Guests with Cognitive Disabilities



Please contact a Cast Member for information and assistance.

MOBILITY Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park. Available on a first-come, first-served basis.

Audio Description Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

Portable Tactile Maps Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit.

Rental Locations

Guest Relations Visit Guest Relations at Chamber of Commerce.

Complimentary Amenities and Services for use at the Park

Stationary Braille Maps Large print maps with Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.

More Options

Transfers Braille Guides available at Droid Depot in Star Wars Galaxy's Edge and Bibbidi Bobbidi Boutique in Fantasyland. See a Cast member at the location for details.

Portable seat cushions Permitted at select attractions and experiences. See Attractions greeter for details.

Safety in the Park

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- Incredicoaster
- Goofy's Sky School
- Grizzly River Run
- Jumpin' Jellyfish
- Luigi's Joy to the World
- Mater's Jingle Jamboree
- Radiator Springs Racers

Service Animal Relief Areas

- Able to use any planter with a gate
- Grizzly Peak: Grizzly River Run area (1) near "Grizzly Peak Pass" sign (2) near restrooms across from airplane
- Paradise Gardens Park: Access gate between Seaside Souvenirs & The Little Mermaid–Ariel's Undersea Adventure extended queue
- Cars Land: Across from Luigi's Joy to the World
- Main Entrance: Esplanade near the Stroller Shop

VISUAL Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Handheld Captioning Utilizes Disney's Handheld Device to display text at select attractions.

Video Captioning Caption-ready monitors designated with a "CC" symbol

Amenities available for \$25 refundable deposit.

HEARING Disabilities

Assistive Listening Utilizes Disney's Handheld Device to amplify sound through headphones or induction neck loop at specific attractions.

BUENA VISTA STREET

ATTRACTIONS

- Red Car Trolley Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.

DISNEY DINING

- K Terran Treats
- L Pym Tasting Lab
- M Pym Test Kitchen featuring IMPOSSIBLE®
- N Shawarma Palace

CARS LAND

ATTRACTIONS

- Mater's Jingle Jamboree (Minimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.
- Luigi's Joy to the World presented by Enterprise® (Minimum height 32"/81 cm). Mobility Access: Enter through standard queue. Transfer access vehicle available.
- Radiator Springs Racers (Minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Separate loading area available. Lighting Lane available for a la carte purchase only.
- Inside Out Emotional Whirlwind Mobility Access: Enter through standard queue. Transfer access vehicle available.

DISNEY DINING

- O Cozy Cone Motel
- P Flo's V8 Cafe
- Q Fillmore's Taste-In

SAN FRANSOKYO SQUARE

ATTRACTIONS

- The Bakery Tour CC hosted by Boudin Bakery. Mobility Access: Enter through standard queue.

DISNEY DINING

- R Ghirardelli® Soda Fountain and Chocolate Shop
- S Lucky Fortune Cookery
- T Aunt Cass Café
- V Rita's Turbine Blenders
- W Cocina Cucamonga Mexican Grill
- X Port of San Fransokyo Cervecería
- Z Cappuccino Cart presented by Joffrey's Coffee and Tea Company®

AVENGERS CAMPUS

ATTRACTIONS

- Guardians of the Galaxy - Mission: BREAKOUT! HC LL (Minimum height 40"/102 cm) Mobility Access: Enter through standard queue.
- WEB SLINGERS: A Spider-Man Adventure HC DD LL Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available. Lighting Lane available for selection with Disney Genie+ only.

PERFORMANCE CORRIDOR

DISNEY DINING

- Y Magic Key Terrace R
- Z Mendocino Terrace
- AA Wine Country Trattoria R
- BB Sonoma Terrace

AVENGERS CAMPUS

ATTRACTIONS

- Incredicoaster (Minimum height 48"/122 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available. Handheld Captioning available in queue only. Lightning Lane available for selection with Disney Genie+ only.
- Jessie's Critter Carousel Mobility Access: Enter through access queue. Wheelchair accessible bench available.
- Toy Story Midway Mania! CC LL Mobility Access: Enter through standard queue. Separate loading area and Wheelchair accessible vehicle available. Lightning Lane available for selection with Disney Genie+ only.
- Games of Pixar Pier
- Pixar Pal-A-Round Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible vehicle available.
- Inside Out Emotional Whirlwind Mobility Access: Enter through standard queue. Transfer access vehicle available.

DISNEY DINING

- CC Lamplight Lounge R
- DD Lamplight Lounge Boardwalk Dining
- EE Adorable Snowman Frosted Treats
- FF Jack-Jack Cookie Num Nums
- GG Poultry Palace
- HH Señor Buzz Churros
- II Angry Dogs

PIXAR PIER

ATTRACTIONS

- Incredicoaster (Minimum height 48"/122 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available. Handheld Captioning available in queue only. Lightning Lane available for selection with Disney Genie+ only.
- Goofy's Sky School (Minimum height 42"/107 cm) Mobility Access: Enter through standard queue. Lightning Lane available for selection with Disney Genie+ only.
- Jumpin' Jellyfish (Minimum height 40"/102 cm) Mobility Access: Enter through standard queue.
- Golden Zephyr Mobility Access: Enter through standard queue. Transfer access vehicle available.

DISNEY DINING

- JJ Bayside Brews
- KK Boardwalk Pizza & Pasta
- LL Paradise Garden Grill
- MM Corn Dog Castle

PARADISE GARDENS PARK

ATTRACTIONS

- Silly Symphony Swings (Minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.
- The Little Mermaid ~ Ariel's Undersea Adventure Mobility Access: Enter through standard queue. The Challenge Trail map indicates accessible routes.
- Grizzly River Run (Minimum height 42"/107 cm) Mobility Access: Enter through standard queue. Proceed through access gate. Guests must navigate steps when boarding and disembarking the raft. Separate loading area and transfer device available. Lightning Lane available for selection with Disney Genie+ only.
- Soarin' CC (Minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Lightning Lane available for selection with Disney Genie+ only.

DISNEY DINING

- NN Smokejumpers Grill
- OO Refreshment Point hosted by Coca-Cola®

GRIZZLY PEAK

ATTRACTIONS

- Redwood Creek Challenge Trail Mobility Access: Enter through standard queue. The Challenge Trail map indicates accessible routes.
- Grizzly River Run (Minimum height 42"/107 cm) Mobility Access: Enter through standard queue. Proceed through access gate. Guests must navigate steps when boarding and disembarking the raft. Separate loading area and transfer device available. Lightning Lane available for selection with Disney Genie+ only.
- Soarin' CC (Minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Lightning Lane available for selection with Disney Genie+ only.

LEGEND

Assistive Listening Device available at Guest Relations

ATMs Presented by Chase

Audio Description: Device available at Guest Relations

Automated External Defibrillators

Baby Care Center

Closed Captioning

Companion Restroom

Disney Characters (times vary)

Disney Vacation Club® Discovery Desk

First Aid* Presented by AdventHealth

Guest May Remain in Wheelchair/ECV

Guest Must be Ambulatory

Guest Must Transfer from ECV to Wheelchair

Guest Must Transfer from Wheelchair/ECV

Handheld Captioning: Device available at Guest Relations

Height Requirement

Information Center Guest Relations

Lightning Lane Attraction Entry Available for selection with Disney Genie+ Service or a la carte purchase (Subject to availability)

Locker Rentals

Mobile Food & Beverage Ordering

Package Check Service

Physical Considerations

Picnic Area

Pre-charged Battery Kiosk

Reservations Accepted

Resort Lost and Found

Restrooms

Service Animal Relief Area

Sign Language Schedule at Guest Relations

Single Rider Service (Subject to availability)

Stroller Rentals

The seating and restraints of this attraction may prohibit Guests of certain body shapes or sizes from riding

Wheelchair Rentals

Complimentary wireless high-speed Internet access (Wi-Fi) is available in select areas of both Disneyland® Resort theme parks, Downtown Disney® District, and the Esplanade. AT&T is the official wireless sponsor of the Disneyland® Resort.

*Emergency services available by calling 911.

Shuttle Buses to Toy Story Parking Area

Rideshare Pick-up and Drop-off Zone presented by Lyft

Mickey & Friends, Pixar Pals, and Simba Parking

Downtown Disney® District and Hotels of the Disneyland® Resort

Disneyland® play

For Disney Dining Check Disneyland App for location hours and availability